



DIAGNOSTIC
SUPPORT SERVICES

Medical Logistics and Transportation Services

DS2 supports clients across the world with thousands of medical logistic couriers, centrally managed to provide real-time visibility. Together we work to customize a courier and logistics program that meets your needs.

It's Testing, Connected

When you partner with DS2 for your transportation needs, you will receive a customized, tailored approach focusing on visibility and transparency, all while benefiting from industry-leading discounts with the major carriers.

We Partner With All Major Carriers

FedEx, UPS, USPS, DHL



**Thousands of
Medical
Couriers
Available**



**Domestic &
International
Courier and
Shipping Services**



**Independent
Air Carrier
Certified
(IAC/IATA)**

Comprehensive and Full-Scale Services

- Receipt, storage, retrieval, and distribution to meet all specimen stability requirements (i.e. ambient, refrigerated, and frozen)
- Custom kitting and bio storage capabilities for specimens requiring ultra-low temperature transport
- Next Flight Out Services for critical and time-sensitive specimen transport

Global Courier and Shipping Services

- Trained medical couriers are offered in all 50 states
- Partnered with all major domestic and international shipping carriers for competitive discounts on freight shipping
- Certified under TSA's Indirect Air Carrier (IAC) Program IATA and DOT compliant

Centrally Managed with Real-Time Tracking

- On-demand scheduling through DS2 Client Portal
- Route optimization available to increase efficiency and provide cost savings
- Real-time specimen tracking includes GPS devices and temperature monitoring for transparency and peace of mind

Healthcare providers and patients rely on you to deliver timely results. We built a network of experienced medical couriers and dedicated account managers to ensure every specimen is handled compliantly, on time, and with care. Our Client Portal makes it easy to order, track, and manage the entire process. Our dedicated account managers are with you every step of the way.



- **White-glove Next Flight Out (NFO)**
- **High-priority and time critical shipments**
- **GPS tracking devices available**
- **Document preparation for international shipments**
- **International import shipping (power of attorney for most major carriers)**
- **Brokerage services for easier custom clearance**



- **Dedicated Logistics Management Team**
- **Scheduled and on-demand pickups**
- **Easy scheduling via portal, email, phone, or text**
- **Client Portal for logistics management**
- **Real-time specimen tracking available**
- **Competitive discounts available**

Together, we work to build you a network of medical logistics and transportation services that are easily accessible and convenient for you, your clients, and your patients.

**Dependable,
Reliable, and Timely
Specimen Transport**



>120K Medical Specimens Picked Up a Year
>99% On-Time Performance

Gain More with Our Optional Benefits!

Automated
Phlebotomy
Scheduling

Automated
Sample
Kit Distribution

Automated Logistics
Tracking of the
Phlebotomy and
Sample Kit

Healthcare
Integration, Interface
& Laboratory
Workflow Services

LET DS2 HELP

Our Team is at Your Service



Specialized

Dedicated Project
Managers assigned to
each account



Prompt

No red tape delaying
time to solutions



Empathetic

Focused on improving
client experience and
patient outcomes

Over 75 Years of Shared Experience

**Dedicated Customer
Service**

**Licensed Medical
Professionals**

**Experienced
Laboratorians on Staff**

Contact Us

info@diagnosticsupportservices.com